



## Terms and Conditions

**Deposit and final payment requirements** – A deposit, payable by check, or credit or debit card, confirms your reservation. Deposit amounts are \$125 per person for two day trips and a \$200 per person for trips three days or longer. (Exception: Full payment is required at time of reservation if less than 30 days remain before the trip begins.) Most half day and full day trips require payment in full when reservation is placed. (Exception: If more than seven days remain before the trip begins, groups of ten or more may call to reserve with a \$25 per person deposit.)

Final payment is due 30 days prior to your multi-day trip (and seven days prior to your day trip if full payment was not submitted initially).

**Cancellations, Transfers and Refunds** – Please notify us as soon as possible if you find it necessary to cancel your reservation. Because we lose the ability to sell reserved spaces to other individuals or groups, we strictly adhere to the following policies:

Multi-day trips: If you cancel more than 30 days prior to your trip's start date we offer you two options: (1) A refund of your deposit less a \$50 per person cancellation fee\*, or (2) Credit towards an available O.R.E. trip in the current season less a \$25 per reservation transfer fee. In either case you will receive a full refund for any amount paid above the trip deposit.

(\* Rogue lodge and camp/lodge trips may incur additional cancellation fees if they are levied by one or more of the lodges.)

Day trips: If you cancel more than seven days prior to your trip's start date we offer you two options: (1) A refund of your deposit less a \$25 per person cancellation fee, or (2) Credit towards an available O.R.E. trip in the current season less a \$25 per reservation transfer fee. In either case you will receive a full refund for any amount paid above the trip deposit.

Please note that cancellation fees may apply to cancellation of the entire reservation as well as to partial cancellations (for instance, reduction in your party size from six to five).

*No credits or refunds will be issued if you cancel seven or fewer days prior to a day trip and 30 or fewer days prior to a multi-day trip.*

**If we cancel a trip** – O.R.E. rarely cancels a trip, but we reserve the right to cancel or reschedule due to water level fluctuations, insufficient reservations, or other factors beyond our control. If we cancel we'll refund your fees in full, but we cannot reimburse you for other travel expenses you may have incurred.

By the way, our trips run as scheduled even when it rains.

**Responsibility** – O.R.E.'s safety record is excellent. But running rivers, like other outdoor activities, involves an element of risk. These risks are described in our Participant Agreement, which you will be required to sign. Your signature on this form will be taken as an expression of your willingness to assume personal responsibility for risks that may be encountered on the trip.

Please note the terms of our license - as well common sense - lead us to insist that while on an O.R.E. trip you refrain from consuming alcohol while on the water or at lunch. (We do however allow the consumption of alcohol while in camp on our multi-day trips.)

**Travel Insurance** – We recommend that you consider protecting yourself and your equipment with the purchase of travel insurance. Your home, health and other policies may have the coverage you need, but if not then consider protecting yourself with additional coverage. Short-term travel insurance policies provide protection against loss of payments you have made for travel and lodging, loss to personal items while travelling, and provide for emergency transportation to a medical facility. For more information check with your insurance agent or contact our office.