



Terms and Conditions

If we cancel a trip – O.R.E. rarely cancels a trip, but we reserve the right to cancel or reschedule due to water level fluctuations, insufficient reservations, or other factors beyond our control. If we cancel, we'll refund your fees in full, but we cannot reimburse you for other travel expenses you may have incurred.

TRIPS RUN AS SCHEDULED EVEN WHEN IT RAINS.

HALF & FULL DAY TRIPS:

Deposits and payments: Half day and full day trips require payment in full when reservation is placed. (Exception: If more than seven days remain before the trip begins, groups of ten or more may call to reserve with a \$25 per person deposit.)

Cancellations, Transfers and Refunds: Please notify us as soon as possible if you find it necessary to cancel your reservation. Because we lose the ability to sell reserved spaces to other individuals or groups, we strictly adhere to the following policies:

7 Days or More:

- OPTION 1: A refund of your deposit less a \$25 per person cancellation fee.
- OPTION 2: Credit towards an available O.R.E. trip in the current season less a \$25 per reservation transfer fee. In either case you will receive a full refund for any amount paid above the trip deposit.

6 Days or Less:

- ***No credits or refunds will be issued if you cancel 4 or fewer days prior to a day trip***

Please note that cancellation fees may apply to cancellation of the entire reservation as well as to partial cancellations (for instance, reduction in your party size from six to five).

MULTIDAY TRIPS:

Deposit and final payment requirements – A deposit, payable by check, or credit or debit card, confirms your reservation. Deposit amounts are \$200 per person for all overnight/multiday trips. Lodge trips may require additional deposit.

(Exception: Full payment is required at time of reservation if less than 30 days remain before the trip begins.)

FINAL PAYMENT IS DUE 60 DAYS PRIOR TO YOUR MULTI-DAY TRIP.

Cancellations, Transfers and Refunds: Please notify us as soon as possible if you find it necessary to cancel your reservation. Because we lose the ability to sell reserved spaces to other individuals or groups, we strictly adhere to the following policies:

- 90 to 61 Days in Advance: Deposit held. Full refund of any additional payments.
- 60 to 31 Days in Advance: Deposit held. Any additional payments will be credited towards future trip.
- 30 to 8 Days in Advance: 50% of trip fee will be held by ORE. Any additional payments will be credited towards future trip. (Lodge trips may incur more, depending upon deposits to lodges)
- 7 Days or Less in Advance: No refund. All payments held.

(* Rogue lodge and camp/lodge trips may incur additional cancellation fees if they are levied by one or more of the lodges.)

Travel Insurance – We recommend that you consider protecting yourself and your equipment with the purchase of travel insurance. Your home, health and other policies may have the coverage you need, but if not then consider protecting yourself with additional coverage. Short-term travel insurance policies provide protection against loss of payments you have made for travel and lodging, loss to personal items while travelling, and provide for emergency transportation to a medical facility. For more information check with your insurance agent or research online.

We suggest using Travelex insurance, if you choose Travelex the O.R.E. Agency location is 37-0151.

<https://www.travelexinsurance.com/>